

The **Voices on The Move** is a humanitarian project by Jamjang 89.4 FM, a radio station in Ajuong Thok refugee camp, Pariang County, Ruweng Administrative Area (RAA). It helps create a safe information environment and works with protection experts to address information-related risks for vulnerable communities. The project builds trust in information from response actors and identifies harmful content like misinformation and hate speech. Jamjang 89.4 FM, which is managed by the **Community Engagement Network** an **Internews** partner under the **BPRM-funded** project, broadcasts 13 hours daily, reaching a 70-kilometer radius and serving over 130,000 Sudanese refugees and a local population of about the same size in Yida, Ajuong Thok, and Jamjang.

The Voices on the Move project through Jamjang FM continues to increase the flow of humanitarian life-saving information among refugees and host communities by providing a platform for dialogue, sharing diverse perspectives, and promoting understanding among different groups.

The project has established safe, accessible, and life-saving information services to mitigate various risks and improve the effectiveness and efficiency of humanitarian response services for refugees, returnees, and host communities.

Overview

The influx of refugees fleeing the conflict in Sudan is putting unprecedented pressure on humanitarian service delivery. Many humanitarian agencies are having to use an adoptive approach to cope with the gaps that keep cropping up due to the new arrivals.

CEN in Jamjang collected feedback from refugees in Ajuong Thok and Pamir refugee camps. The highest number of concerns highlighted the challenges in the registration process which is affecting access to service delivery. Other issues raised were on health, food and livelihoods. Most of the respondents were females and the elderly.

Who We Heard



Type of Feedback



Listening Group Attendance



Gender



Language



Location

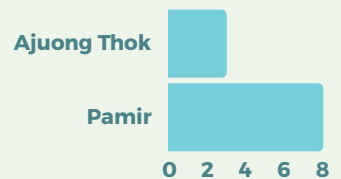


PHOTO: A Jamjang FM Community Correspondent at the Handwashing Day event. | Photo: Najwa

What We heard In The Month

There are many forms of feedback that are collected through the Internews community feedback collection mechanism. Community correspondents share the feedback with relevant humanitarian agencies for fact-checked responses in a transparent and timely manner. The information is then packaged into programs for broadcasting on Jamjang FM, narrowcasting using the Boda-Boda Talk-Talk (BBTT) platform and online e-bulletins.

Health

"We would like the health implementing partners to improve their services. Some of us can hardly access any medicines in the health facilities."

Female refugee - Zone I, Ajoung Thok camp

Food

"Based on the food distribution eligibility criteria, orphaned children and the needy qualify for the process. However, the registration process did not include their categories. Most of the people with orphaned children have not been registered."

Students in B28-C2-P3, Zone D, Ajoung Thok

Livelihoods

I'm requesting the responsible agency to accelerate the implementation of its livelihood development projects to alleviate the pressure on the refugee community in Ajoung Thok camp."

Male refugee - Zone I, Ajoung Thok camp

"The ongoing food distribution to some people, is a challenge to the refugees, those who have not received the supplies, and the immediate beneficiaries."

Refugees in Block 28, Zone D, Ajoung Thok

"We are requesting for brick-making soil in each center. Humanitarian organizations have prevented us from digging soil to make bricks in the blocks, especially close to the water pipes buried in the ground for fear of damaging them."

Refugees in Block 28, Zone D, Ajoung Thok camp

"We appeal for consideration in the new food distribution system. We can hardly provide food for our children."

Widows in Zone I, Ajoung Thok camp

"We are suggesting that the Agriculture and Livelihoods Department helps us with tractors to transport crops, to reduce the theft on farms."

Refugee farmers in Zone D, Ajoung Thok camp



PHOTO: A Community Correspondence conducting a listening group Meeting. | Photo: Najwa

What We heard In The Month

The majority of the feedback that was recorded in Ajuong Thok expressed worries about the registration procedures, including the biometric. The majority of the concerns highlighted the failure to register children and the vulnerable in time to receive the required humanitarian aid. Refugees who lack access to food and other life-saving services are worried about their names not showing up in the system.



Registration

"The orphaned children I'm taking care of, have not received their food rations even though the children were registered in August. These children are among the vulnerable groups eligible for food distribution according to the food distribution eligibility criteria."

A refugee living in Block 2, Zone A, Pamir camp

"I'm one of the new arrivals from Sudan in 2023 and I belong to one of the categories eligible for food distribution. I can confirm that I did not receive my monthly food share because my name did not appear among those eligible. I'm appealing for a review of the names before the monthly distribution to avoid the problems that occurred before."

A refugee living in Block 13, Zone B

"I was registered and classified as a person with a special medical case eligible for food distribution. I did not receive my share of food this month because my name did not appear in the system."

A refugee living in Block 16, Zone B in Pamir camp

"We were surprised when we arrived at the food distribution location. Our names were not in the system. We attribute this mistake to the employees of the humanitarian organizations who registered and uploaded the names in the computer system. We want humanitarians to correctly guide the elderly and disabled people to reduce their suffering."

Elderly and disabled people from the vulnerable groups in different blocks in Pamir camp

"My name did not appear on the list of those targeted by the food assistance organization this month. I appeal assistance."

Elderly woman in Zone A, Pamir camp (B1 C 5 P6)

"I'm among the targeted group to receive food in the GFD. However, my name did not appear on the eligibility list. I'm from a large family of size 8."

New refugee mother residing in Pamir, Zone F Block 44, Compound 5, Plot 6

"Let us be include in the groups eligible for food distribution because we have no financial means to provide for our children at home."

Several widowed women

Program Highlights

World Handwashing Day

The International Rescue Committee (IRC) and UNHCR joined the rest of the world to celebrate **World Handwashing Day**, on November 19th under the theme **"Why clean hands are still important?"** The event, organized by the IRC's Environmental Health Department in collaboration with Jamjang 89.4 FM, got refugees and the host community to come together to mark the occasion.

During the celebration, the IRC's Water and Sanitation Manager encouraged the community to practice regular handwashing to prevent cholera and diarrhea. The head of the Women's Union in Pamir camp also appealed to donor agencies to continue supporting the IRC in providing soap to the community, highlighting its importance in disease prevention.

The Health Manager reported ongoing cholera outbreaks in some states of South Sudan, stressing the need for refugees and displaced communities to remain vigilant and protect themselves through proper hygiene practices.

Solutions to Challenges:

- Increase soap distribution to vulnerable communities.
- Conduct regular hygiene awareness sessions.
- Strengthen partnerships with the donor community for sustained support.

World Children's Day

On November 20th, the Ajuong Thok Refugee Camp celebrated **World Children's Day**, a global initiative by UNICEF to champion children's rights under the theme **"Listening to the Future."** Despite this, many children still face rights violations worldwide.

Leading up to the event, the International Rescue Committee's (IRC) Child Protection Department, in collaboration with the Lutheran World Federation and coordinated by UNICEF and UNHCR, hosted a radio talk show on **Jamjang 89.4 FM** and discussed the challenges faced by children in conflict zones.

On the celebration day, Jamjang 89.4 FM provided extensive coverage. IRC's Acting Field Coordinator, talked about the importance of the day and highlighted the ongoing risks for children in conflict areas. The camp leadership thanked the IRC for its support and reminded parents of their role in meeting their children's needs.

Solutions to Challenges:

- Increase the sharing of information on child rights and protection.
- Strengthen the community's role in protecting children's welfare.
- Improve access to psychological and social support for children in conflict zones.
- Advocate for enforcement of laws protecting children's rights.

Program Highlights

Environmental Health Management in Pamir Camp

On November 21, 2024, Pamir Camp's Environmental Health Coordinator, pointed out the challenges facing the camp. He said the main problem is the poor environmental health, which has resulted in rampant open defecation in areas where new Sudanese refugees have settled.

Sanitation problems have become worse due to the influx of refugees. In some areas of the camp, open defecation is common practice. The camp's residents are at serious risk for health problems as a result of this unhygienic practice. This calls for urgent improvement of sanitation facilities.

Overgrown bushes in residential areas are another problem that is contributing to the camp's problems. This dense vegetation not only spoils the camp's appearance but also increases the possibility of fires during the dry and hot season. The Camp's Environmental Health Coordinator requested the WASH implementing partners to improve public hygiene and sanitation services in the coming year to reduce these risks.

Solutions to Challenges:

- Increase the number of sanitation facilities.
- Implement regular weed control measures.
- Launch hygiene awareness campaigns.
- Strengthen waste management systems.

The 16 Days of Activism to End Violence Against Women

The International Rescue Committee (IRC) called on the community to join the **16 Days of Activism to End Violence Against Women**, running from November 25 to December 10. The Director of the Women's Protection and Empowerment Department at IRC highlighted the importance of this year's theme, **"Let's Unite And Come Together To End Violence Against Women And Girls."** The campaign aims to raise awareness about gender-based violence, including rape, physical assault, and early marriage.

The Director explained that the annual commemoration seeks to end all forms of gender discrimination and violence against women and girls worldwide. The campaign's focus on critical issues like rape, physical assault, and early marriage calls for urgent community involvement and support.

Solutions to Challenges:

- Increase community engagement in awareness campaigns.
- Strengthen legal frameworks to protect women and girls.
- Enhance support services for survivors of gender-based violence.
- Provide educational programs on gender equality.